



Franklin Regional Employment Board, Inc.

the Local Workforce Investment Board

One Arch Place
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FRANKLIN/HAMPSHIRE REGIONAL EMPLOYMENT BOARD

Notice of

**CAREER CENTER PERFORMANCE OVERSIGHT
COMMITTEE (POC) MEETING**

“The REB’s Career Center Performance Oversight Committee meets 3-4 times per year to review Career Center program standards, criteria and performance, using tools identified in the Annual Calendar of Career Center Performance Monitoring Activities (see High Performing Board certification application). The Committee evaluates the success of programs and activities; recognizes achievements; and makes recommendations for changes and improvements as needed.”

Thursday, August 23rd, 2018

3:00 - 5:00 p.m. at Franklin Hampshire Career Center, One Arch Place, Greenfield, MA 01301

AGENDA

- | | | | |
|-------------|---|----------------------|---|
| I. | Call to Order/Introductions | (3:00 - 3:10) | Susan Maedler, Chair |
| | ▪ Approval of April 26, 2018 Minutes | (Vote to Approve) | |
| II. | Brief Updates | (3:10 - 3:30) | Patricia Crosby, Executive Director, FHREB & Teri Anderson, Executive Director, FHCC |
| III. | Performance | (3:30 – 4:30) | Patricia, Teri, Board Members |
| | ▪ 4 th Quarter Scorecard FY2018 | | |
| | ▪ Training Investments FY18 | | |
| | ▪ Customer satisfaction surveys | | |
| IV. | WIOA Monitoring: Career Center Performance | (4:30 - 4:40) | Patricia |
| | ▪ Status report on new process | | |
| VI. | Other Business | (4:40 - 5:00) | Susan Maedler |
| VII. | Adjourn | | Susan Maedler |

Performance Oversight Committee Members

Susan Maedler, Chair

Judith Roberts

Maria-Judith Rodriguez

Catherine Seaver GCC President Designee

Teri Anderson, FHCC Director, Liaison to Committee

Any member of the REB and other interested persons are welcome to attend REB Committee meetings.

For planning purposes please R.S.V.P. your attendance to info@fhreb.org or 413/773-1835.

Upcoming Meetings

Next Executive Committee Meeting

Friday, August 24, 2018 (3:00 - 5:00 p.m.)

At Northampton Town Hall, 2nd Floor, 210 Main St, Northampton, MA

Next REB Meeting

Thursday, October 4, 2018 (8:00 - 10:00 a.m.)

At Franklin Hampshire Career Center, One Arch Place, Greenfield, MA

Next Youth Career Connections Council Meeting

Wednesday, November 14, 2018 (3:00 - 5:00 pm.)

(Site TBD)