

**FRANKLIN/HAMPSHIRE REGIONAL EMPLOYMENT BOARD**

**Notice of**

**CAREER CENTER PERFORMANCE OVERSIGHT COMMITTEE (POC) MEETING**

*"The REB's Career Center Performance Oversight Committee meets 3-4 times per year to review Career Center program standards, criteria and performance, using tools identified in the Annual Calendar of Career Center Performance Monitoring Activities (see High Performing Board certification application). The Committee evaluates the success of programs and activities; recognizes achievements; and makes recommendations for changes and improvements as needed."*

**Thursday, January 11, 2018 from 3:00 - 4:30 p.m. at the Northampton Branch of Greenfield Savings Bank, 325A King Street, Northampton, Massachusetts 01060**

*If an afternoon committee meeting has to be cancelled due to bad weather, we will contact you individually, but there will also be a message on the REB phone line at 413/773-1835 as well as the website ([www.flhreb.org](http://www.flhreb.org)) by Noon.*

**AGENDA**

- |             |                                                                                  |                      |                                                                                              |
|-------------|----------------------------------------------------------------------------------|----------------------|----------------------------------------------------------------------------------------------|
| <b>I.</b>   | <b>Call to Order/Introductions</b>                                               | <b>(3:00 - 3:05)</b> | <b>Susan Maedler, Chair</b>                                                                  |
|             | ▪ <b>Approval of August 24, 2017 Minutes</b>                                     |                      |                                                                                              |
| <b>II.</b>  | <b>Brief Updates</b>                                                             | <b>(3:05 - 3:15)</b> | <b>Patricia Crosby, Executive Director, FHREB &amp; Edie Smith, Operations Manager, FHCC</b> |
| <b>III.</b> | <b>Performance</b>                                                               | <b>(3:15 - 3:30)</b> | <b>Patricia, Edie, Board Members</b>                                                         |
|             | ▪ <b>2<sup>nd</sup> Quarter Scorecard FY2018 (if available)</b>                  |                      |                                                                                              |
| <b>IV.</b>  | <b>FY17 Training Outcomes Report &amp; Discussion</b>                            | <b>(3:30 - 4:05)</b> | <b>Patricia, Staff, Board Members</b>                                                        |
| <b>V.</b>   | <b>Business Services</b>                                                         | <b>(4:05 - 4:20)</b> | <b>Staff</b>                                                                                 |
|             | ▪ <b>Employer Services Monthly Report: October, November &amp; December 2017</b> |                      |                                                                                              |
| <b>VI.</b>  | <b>Other Business</b>                                                            | <b>(4:20 - 4:30)</b> | <b>Susan Maedler</b>                                                                         |
| <b>VII.</b> | <b>Adjourn</b>                                                                   |                      | <b>Susan Maedlar</b>                                                                         |

**Performance Oversight Committee Members**

*Susan Maedler, Chair*

*Judith Roberts*

*Maria-Judith Rodriguez*

*GCC President Designee in process*

*Teri Anderson, FHCC Director, Liaison to Committee*

*Any member of the REB and other interested persons are welcome to attend REB Committee meetings.*

*For planning purposes please R.S.V.P. your attendance to [info@fhreb.org](mailto:info@fhreb.org) or 413/773-1835.*

**Upcoming Meetings**

**Nominating & Membership Committee Meeting**

**Friday, January 5, 2018 (3:00 – 4:00 p.m.)**

**At the Franklin Hampshire Career Center, One Arch Place, Greenfield, MA**

**Next Youth Career Connections Council Meeting**

**Wednesday, January 24, 2018 (3:00 - 5:00 p.m.)**

**At Smith Vocational High School in the Library and Media Ctr., 80 Locust St., Northampton, MA**

**Next REB Meeting**

**Thursday, February 1, 2018 (8:00 - 10:00 a.m.)**

**At Cooley Dickinson Health Care, 30 Locust Street, Northampton, MA**

**EB Legislative Breakfast**

**Friday, February 9, 2018 (7:45 a.m. - 9:30 a.m.)**

**At the Bluebonnet Diner, 324 King Street, Northampton, MA**

**Next Executive Committee Meeting**

**Thursday, March 1, 2018 (3:00 - 5:00 pm.)**

**(Site TBD)**